

Without prejudice, we will give consideration to any complaint in respect of any goods supplied by us and if in our sole discretion we believe the complaint is justified we, upon the return of the product to us or to the dealer, will consider either repairing the product free of charge or making an allowance as we, in our sole discretion, consider reasonable when all circumstances are taken into account.

Nothing in this warranty limits or restricts a statutory right or remedy available to you under the Consumers Guarantees Act 1993.

Conditions of the Warranty:

1. The Toko Trailers Warranty only extends to the original purchaser; they do not cover any persons whom the trailer has been transferred. Warranty claims are subject to delivery of the trailer to Toko Trailers or dealer with proof of ownership and date of purchase.
2. This warranty shall become void if the Toko Trailer is found to have been altered or repaired without prior authorization of Toko Trailers.
3. No Warranty claim will be accepted by Toko Trailers if it is found that the trailer has malfunctioned due to failure to provide reasonable and necessary maintenance, or expected wear through normal use.
4. A Warranty claim shall be declined for the Toko Trailer if it has been found that the problem exists due to overloading. (i.e. in excess of the gross vehicle mass stated on the trailer certification plate)
5. This Warranty does not cover the cosmetic appearance of the Toko Trailers galvanised surface or its components, as this changes with age after the trailer leaves the factory.
6. This Warranty does not extend to brake pads, rubber wheels, bow rollers, keel rollers, wobble rollers and winch and brake cables.
7. Costs involved in delivering the Toko Trailer to Toko Trailers Factory or authorized repairer for repairs under this warranty shall be the responsibility of the purchaser.
8. All work carried out under this warranty must be authorized in writing by Toko Trailers Ltd. Toko Trailers will not bear any responsibility for any work done without prior authorization.
9. Toko Trailers will not be liable for any special or consequential damages or cost of any kind or nature.
10. **For the Warranty to be valid the Trailer's warranty card must be completed and returned to Toko Trailers within 20 days of the purchase date.**